



Your School, Your Voice

Parent Satisfaction Survey Results

2017 - 2018

EXCEL Academy



Parent Satisfaction Survey Response Rates

EXCEL Academy

2016		2017		2018	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
41.54%	54.66%	51.49%	48.94%	46.85%	42.38%

Parents Satisfaction Survey - Summary by Category

The following is a summary of the overall data by category of EXCEL Academy's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	81	88.05%	79.51%	103	90.72%	81.07%	100	86.30%	82.12%	-4.4%	1.1%
General	80	89.38%	78.53%	101	93.56%	79.60%	97	88.14%	80.64%	-5.4%	1.0%
Involvement Opportunities	81	85.18%	79.03%	101	86.10%	80.71%	100	83.04%	81.59%	-3.1%	0.9%
Communication	81	83.87%	73.00%	103	87.56%	75.31%	99	82.19%	77.36%	-5.4%	2.1%
Academics	80	91.18%	84.42%	101	95.79%	85.18%	99	89.78%	85.98%	-6.0%	0.8%
School Environment	80	92.12%	83.76%	101	93.74%	85.01%	98	90.30%	85.31%	-3.4%	0.3%



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Category	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	80	90.0%	82.3%	101	95.0%	83.1%	97	88.7%	84.2%	-6%	1%
Overall, how satisfied are you with your child's school?	80	88.8%	74.7%	101	92.1%	76.0%	97	87.6%	77.1%	-4%	1%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	81	69.1%	68.5%	97	76.3%	71.7%	100	62.0%	73.7%	-14%	2%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	81	85.2%	81.9%	99	88.9%	83.4%	97	87.6%	84.1%	-1%	1%
How satisfied are you with updates about your child's school.	79	94.9%	87.1%	100	90.0%	88.2%	98	89.8%	89.1%	0%	1%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	77	74.0%	65.3%	99	76.8%	67.5%	100	82.0%	67.3%	5%	0%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	81	93.8%	86.8%	101	91.1%	87.7%	99	92.9%	88.4%	2%	1%
How satisfied are you with information about how you can be involved at your child's school.	81	85.2%	82.1%	101	86.1%	83.3%	97	80.4%	84.6%	-6%	1%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	80	93.8%	81.5%	101	93.1%	83.2%	99	86.9%	83.9%	-6%	1%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	77	70.1%	66.6%	101	83.2%	69.5%	96	72.9%	72.3%	-10%	3%



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Communication											
How well does your child's school make parents feel welcome.	81	92.6%	82.2%	102	97.1%	83.7%	98	90.8%	85.2%	-6%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	80	86.3%	76.0%	102	92.2%	78.4%	98	84.7%	80.4%	-7%	2%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	81	86.4%	77.0%	100	87.0%	79.3%	99	86.9%	81.1%	0%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	81	79.0%	73.1%	103	85.4%	75.4%	98	84.7%	77.3%	-1%	2%
How well does your child's school ask for your input about important school decisions.	80	77.5%	59.5%	99	80.8%	62.5%	97	75.3%	64.8%	-6%	2%
How well does your child's school value the diversity of children's backgrounds.	79	88.6%	75.7%	100	89.0%	78.3%	95	83.2%	80.5%	-6%	2%
How well does your child's school provide a helpful person who will respond to my concerns.	80	93.8%	74.2%	101	91.1%	76.5%	97	88.7%	78.6%	-2%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	80	80.0%	72.8%	100	82.0%	74.0%	98	72.4%	75.9%	-10%	2%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	80	93.8%	87.0%	101	95.0%	87.8%	99	94.9%	88.3%	0%	1%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	79	93.7%	88.9%	99	97.0%	90.1%	98	90.8%	90.9%	-6%	1%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	80	85.0%	82.8%	100	95.0%	82.7%	96	87.5%	84.2%	-8%	2%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	79	89.9%	82.7%	98	96.9%	83.5%	98	86.7%	84.2%	-10%	1%
School leadership emphasizes high academic expectations for all students.	79	93.7%	80.7%	101	95.0%	81.7%	98	88.8%	82.2%	-6%	0%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	79	89.9%	80.0%	100	97.0%	81.7%	98	87.8%	82.4%	-9%	1%
The front office staff is friendly and welcoming.	80	96.3%	84.0%	101	96.0%	86.2%	98	93.9%	86.8%	-2%	1%
I have confidence in the people at my child's school	78	91.0%	83.6%	101	95.0%	84.7%	96	91.7%	85.3%	-3%	1%
The school creates a school environment that helps children learn.	79	92.4%	86.3%	100	95.0%	87.2%	98	91.8%	87.6%	-3%	0%
My child's school is a safe place to learn.	79	92.4%	87.1%	99	92.9%	88.6%	97	93.8%	87.6%	1%	-1%
My child is challenged by the work s/he is given.	79	86.1%	81.1%	101	85.1%	81.6%	98	80.6%	81.3%	-5%	0%
The teachers care about his/her success.	80	95.0%	87.1%	100	95.0%	88.3%	95	92.6%	89.0%	-2%	1%
My child's school motivates my child to work hard.	79	94.9%	81.4%	101	91.1%	82.4%	97	90.7%	83.1%	0%	1%
My child's school prepares him/her for the next academic year.	70	92.9%	84.7%	90	96.7%	85.9%	78	92.3%	86.5%	-4%	1%



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School Environment											
My child's school prepares him/her for college and career.	71	90.1%	80.9%	97	93.8%	82.2%	93	88.2%	81.5%	-6%	-1%